

M. S. Camara, Y Ducq, R. Dupas, *A methodology for the evaluation of interoperability improvements in inter-enterprises collaboration based on causal performance measurement models.*

The authors propose a framework and methodology to evaluate and improve interoperability in an inter-enterprise collaboration. The former is based on business process decomposition (value added and non-value added activities) and interoperability performance indicators. The methodology supports validation of interoperability solutions. An illustrative example illustrates the applicability of the methodology.

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